

## PRICE LIST FOR CPL SERVICES

At CPL, we work with people of all ages to maximise their potential so they can **live the life they choose with passion**. Our support packages include disability, therapy, employment and aged care services, so our clients can easily get all their services from one place.

### CPL's Price List – Rates from 1 July 2019

All rates are per person per hour unless stated otherwise

All services can be purchased either once off or under a regular schedule to suit your needs.

Same rates apply to both NDIS and FFS

#### Establishment fee

- Establishment fee will be charged where personal care and/or community access exceeds 20 hours per month
- Where personal care is provided, the establishment fee includes a visit to your home to document your preferences and procedures to ensure that you and our staff work together safely.
- The fee charged will be dependent on your services agreement (SA) as detailed below:

Where this is your first NDIS SA and you are a new client & will receive at least 20 hours of personal care and/or community access support per month.	\$500.00
Where this is your first NDIS SA and you are an existing CPL client receiving at least 20 hours of personal care and/or community access support per month.	\$250.00
Where this is your first SA and you are transferring to CPL & will receive at least 20 hours of personal care and/or community access support per month from CPL, and you have previously received at least 20 hours of personal care and/or community access support per month from your former provider	\$250.00

#### One on one support worker - Standard needs

- Personal care in your home
- Personal care and mealtime support at work or university
- Supporting you to get out and about in your community
- Supporting you to participate in creative, social, vocational and skill development programs
- Respite in your own home or somewhere else

6.00am – 8.00pm (Mon - Fri) (a)	\$56.81
8.00pm – midnight (Mon - Fri) (a)	\$62.69
12.01am – 6.00am (Mon - Fri) (a)	\$63.85
Saturday (a)	\$78.14
Sunday (a)	\$101.61
Public Holidays (b)	\$127.21
Sleepovers	\$214.03/night

<p><b>One on one support worker - Complex needs (Level 2)</b></p> <ul style="list-style-type: none"> <li>We can provide you with staff who have advanced medication training and can support you with complex hoist transfers, bowel continence, diabetes, seizure managements, PEG feeds and more. <b>(Refer table on rear page)</b></li> <li>Personal care in your home; Supporting you to get out and about in your community; etc.</li> </ul>	
6.00am – 8.00pm (Mon - Fri) (a)	\$61.11
8.00pm – midnight (Mon - Fri) (a)	\$67.44
12.01am – 6.00am (Mon - Fri) (a)	\$68.69
Saturday (a)	\$84.08
Sunday (a)	\$109.32
Public Holidays (b)	\$107.33
Sleepovers	\$214.03/night
<p><b>One on one support worker – Very Complex needs (Level 3)</b></p> <ul style="list-style-type: none"> <li>Special rules apply to those clients where the support delivered is very high intensity; support is delivered by a more highly skilled or experienced worker. Please contact CPL for further information.</li> <li>Personal care in your home; Supporting you to get out and about in your community; etc.</li> </ul>	
6.00am – 8.00pm (Mon - Fri) (a)	\$64.00
8.00pm – midnight (Mon - Fri) (a)	\$70.61
12.01am – 6.00am (Mon - Fri) (a)	\$68.69
Saturday (a)	\$88.03
Sunday (a)	\$114.46
Public Holidays (b)	\$143.29
Sleepovers	\$214.03/night
<p><b>Drop-in support service</b></p> <p>Our quick drop in personal care service is offered in some locations where demand is high enough. You will be charged for reasonable travel time to and from your home and service delivered at your home at our one-on-one support worker rates.</p> <p>The minimum total charge, including travel, is 30 minutes.</p>	
<p><b>Supported independent living or shared support at home</b></p> <p>We currently provide group support to a number of people in shared living arrangements and are able to offer this service to meet your needs.</p> <p>Talk to us about your living arrangements and support needs and we will develop an individualised quote.</p>	
<p><b>Nursing and health liaison services</b></p> <p>Our Health Liaison Officers are registered nurses who have experience working with people with disabilities and/or complex health needs.</p>	
Support to attend specialist appointments & review / co-ordinate health care needs; Bowel and continence management and aids assessment; Diabetes management	\$97.78

<b>Community, Social activities shared support worker – Standard needs</b>	
<ul style="list-style-type: none"> <li>• Share a support worker when you are out and about doing your shopping</li> <li>• Talk to your local CPL centre about regular community and recreational activities - fitness and exercise classes, bowling, bocce, dinner, theatre, music gigs, fishing and much more</li> </ul>	
Accessing the community - 2 people sharing 1 support worker (Mon to Fri 6am - 8pm) (a)	\$31.81
Accessing the community - 2 people sharing 1 support worker (Mon to Friday 8pm – 12am) (a)	\$35.11
Accessing the community - 2 people sharing 1 support worker (Saturday) (a)	\$43.76
Accessing the community - 2 people sharing 1 support worker (Sunday) (a)	\$56.90
Accessing the community - 3 people sharing 2 support workers (Mon to Fri 6am - 8pm) (a)	\$51.16
Accessing the community - 3 people sharing 2 support workers (Mon to Fri 8pm – 12am) (a)	\$56.02
Accessing the community - 3 people sharing 2 support workers (Saturday) (a)	\$68.80
Accessing the community - 3 people sharing 2 support workers (Sunday) (a)	\$88.20
(3 people sharing 2 support workers is calculated as equivalent of 0.5hr 1:1 and 0.5hr 1:2)	
<b>Community, Social activities shared support worker – Complex needs</b>	
Accessing the community - 2 people sharing 1 support worker (Mon to Fri 6am - 8pm) (a)	\$34.22
Accessing the community - 2 people sharing 1 support worker (Mon to Fri 8pm – 12am) (a)	\$37.77
Accessing the community - 2 people sharing 1 support worker (Saturday) (a)	\$47.08
Accessing the community - 2 people sharing 1 support worker (Sunday) (a)	\$61.22
Accessing the community - 3 people sharing 2 support workers (Mon to Fri 6am - 8pm) (a)	\$50.52
Accessing the community - 3 people sharing 2 support workers (Mon to Fri 8pm – 12am) (a)	\$55.76
Accessing the community - 3 people sharing 2 support workers (Saturday) (a)	\$69.50
Accessing the community - 3 people sharing 2 support workers (Sunday) (a)	\$90.38
(3 people sharing 2 support workers is calculated as equivalent of 0.5hr 1:1 and 0.5hr 1:2)	

**CPL Centre Based Short Programs**

You can take part in a great range of creative, social, employment and skill development programs here at CPL.

- Ask at your local CPL office for the list of upcoming and regular programs
- The groups are generally 1 to 3 hours in duration, are designed to cater for all abilities and are facilitated by a group leader and assistants
- CPL group programs are offered in groups of 2 to 3 people sharing 1 support worker

There may be a consumables fee which is payable separately to cover cost of materials for the program.

	CORE	CAPACITY BUILDING
<b>When offered</b>	Weekdays, Evenings, Saturdays	Weekdays only
<b>NDIS funding</b>	<p><b>Core Supports 1:3 ratio (Standard needs)</b>            04_170_0136_6_1_T Group Activities In A Centre – Weekday \$25.58 /hour            04_172_0136_6_1_T Group Activities In A Centre – Saturday \$34.40 /hour</p> <p><b>Core Supports 1:3 ratio (Complex needs)</b>            04_195_0104_6_1_T Group Activities In A Centre – Weekday \$27.36 /hour            04_197_0104_6_1_T Group Activities In A Centre – Saturday \$36.85 /hour</p>	<p><b>Increased Social and Community Participation</b>            09_009_0117_6_3 Individual Skills Development And Training - Individual life skills development and training including public transport training and support, developing skills for community, social and recreational participation. \$58.52 /hour</p> <p>OR</p> <p>09_007_0117_6_3 Skills Development In A Group - Training for the participant in a group of 2 or more to increase their independence in daily personal activities. \$29.26/hour</p>
<b>Course fee</b>	<p>Screech Arts will have a course fee; this may be funded under NDIS</p> <p>Please contact CPL for further information.</p>	<p>Capacity building course fees (e.g. Access Arts) may have a course fee; this may be funded under NDIS</p> <p>Please contact CPL for further information.</p>
<b>Activity fee (NOT claimable under NDIS)</b>	<p>* Expenses related to recreational pursuits, such as event tickets for the participant, as they are not covered by the NDIS.</p> <p>* The cost of travel or entry for a paid support worker to attend a social or recreational event</p> <p>* Clients are encouraged to pay directly to third party operators</p>	

**CORE ACTIVITIES - CPL Centre-based Group Day programs**

- CPL offer full day programs with a variety of group and individual support throughout the day to support skill development, mealtimes and personal care
- Group programs are offered in a CPL centre or at local community venues or a mix of both
- Any transport to the CPL centre or to activities is separately payable
- Sample pricing is shown below - Talk to us about your individual needs and preferences.

**CPL Centre Based Programs - Standard needs**

**Support Ratio**

**1:1      1:2      1:3**

CPL Centre – Weekdays (a)	\$58.91	\$33.91	\$25.58
CPL Centre – Weekday evening (a)	\$64.79	\$37.21	\$28.01
CPL Centre – Saturday (a)	\$80.24	\$45.86	\$34.40
CPL Centre – Sunday (a)	\$103.71	\$59.00	\$44.10

**CPL Centre Based Programs – Complex needs (Level 2)**

**Support Ratio**

**1:1      1:2      1:3**

CPL Centre – Weekdays (a)	\$63.21	\$36.32	\$27.36
CPL Centre – Weekday evening (a)	\$69.54	\$39.87	\$29.98
CPL Centre – Saturday (a)	\$86.18	\$49.18	\$36.85
CPL Centre – Sunday (a)	\$111.42	\$63.32	\$47.29

**Activity fees may apply for Cooking and Arts**

Please contact CPL for further information.

**EXAMPLE Weekday 6 hour day mixed supports**

**NDIS Portal Claim**

Standard 1:3 centre based program with some individual support time (a); this allows for 1 hour of individual supports to assist with any personal care or meal time assistance required whilst attending the centre	\$186.81/6 hr day 5 hr x \$25.58 1 hr x \$58.91
Tailored centre based program with more individual support time (a); this offers a blended service equivalent to 2:3 supports for the full day, comprised of 3 x 1 hour of individual supports and 3 x 1:3 group supports	\$253.47/6 hr day 3 hr x \$25.58 3 hr x \$58.91
Tailored complex centre based program time & half individual support time (a); services for clients with additional support needs. Equivalent to 3:4 supports throughout the day, comprised of 3 x 1 hour of individual supports and 3 x 1:2 group supports	\$298.59/6 hr day 3 hr x \$36.32 3 hr x \$63.21

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**Transporting you to and from activities/appointments:**

- CPL has a small number of accessible and other specialised transport vehicles that are available for client use on a user pays basis.
- Clients with NDIS packages may be able to use some package funds to meet these transport costs
- CPL as an organisation is not funded or subsidised for transport and prices are intended to recover cost of vehicle only
- Please contact CPL for further information.

**Service Planning**

- Service Plan management
- Case management
- Assistance with applications for funding
- Service co-ordination
- Service brokerage and applying for funds to purchase equipment with CPL’s My Life Consultancy Host Provider service or separately

Coordination of Supports - Coordinating supports & participation in the community for a person with higher needs (a)	\$96.04
Training in planning and plan management (a)	\$57.32

**Ready for Work, Finding a job, Work experience**

- Mylestones Solutions offers a number work readiness programs including work experience, supported employment, training and skill development
- School leaver employment supports - capacity building supports for students transitioning from school to employment
- Talk to us to tailor a program for you!

Ready for Work, job readiness skills training room based program which is a vocational pathway leading to outcomes, including employment. Program can run for 12 weeks, 6 hrs per day or 24 weeks, 3 hrs per day.	\$19.68 per hour for 12 weeks 6 hours per week = \$1,416.96
Individual employment support (a)	\$59.03
School leaver employment supports and Assistance in specialised supported employment	Please call us for a quote

**Therapy Services at CPL sites**

- Allied health services include physiotherapy, occupational therapy, speech pathology and social work, including Allied health capacity building supports for early childhood.
- Rates below are for sessions in CPL sites
- Minimum fee is for 30 minutes with increments of 15 minutes

Per hour session of physiotherapy, occupational therapy, speech pathology	\$193.99
Per 45 min therapy session	\$145.49
Per 30 min therapy session	\$97.00
Per hour session of psychology	\$214.41
Per hour social work/counselling session	\$156.16
Per 45 min social work/counselling session	\$117.12
Per 30 min social work/counselling session	\$78.08
Group based sessions (dependent upon group type)	From \$52.05 per session

**Home, school or other community therapy services**

- Allied health services including therapy services physiotherapy, occupational therapy, speech pathology and counselling/social work services are able to be delivered at your home or other locations, as required.
- Therapy fees will now also include an additional fee for total travel up to 30 minutes (60 minutes for regional locations) to get to your location; and for a share of the return trip of the last appointment of the day; this will be separately charged at the hourly rate for the relevant service delivered
- Regional locations include: Beaudesert, Dalby, Laidley, Kensington Grove, Gatton, Kilcoy, Warwick, Stanthorpe
- Please confirm clients are located in MMM4 and MMM5 areas via [http://www.doctorconnect.gov.au/internet/otd/publishing.nsf/Content/MMM\\_locator](http://www.doctorconnect.gov.au/internet/otd/publishing.nsf/Content/MMM_locator)

Per hour therapy session + 10 kms/10 minutes travel	\$226.32
Per hour therapy session + 15 kms/15 minutes travel	\$242.49
Per hour therapy session + 20 kms/20 minutes travel	\$258.65
Per hour therapy session + 30 kms/30 minutes travel	\$290.99
Per hour therapy session + 45 kms/45 minutes travel	\$339.48
Per hour social work/counselling session + 10 kms/10 minutes travel	\$182.19
Per hour social work/counselling session + 15 kms/15 minutes travel	\$195.20
Per hour social work/counselling session + 20 kms/20 minutes travel	\$208.21
Per hour social work/counselling session + 30 kms/30 minutes travel	\$234.24
Per hour social work/counselling session + 45 kms/45 minutes travel	\$273.28

**Mobility, communication and personal care aids and equipment**

<ul style="list-style-type: none"> <li>• Support and professional advice when purchasing equipment to suit your needs</li> <li>• Equipment prescriptions</li> <li>• Trials and reports for MASS and other government programs.</li> </ul>	Please call us for a quote
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**Assistive technology services**

<ul style="list-style-type: none"> <li>• Tailoring communication books and boards, speech generating devices and other assistive technology to suit your communication needs.</li> <li>• Includes phone and face to face consultation, information gathering, equipment prescription, pre-programming of the equipment, equipment trial and more.</li> </ul>	Please call us for a quote
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**Other services related to support in your home or in the community**

Our Allied Health team provide professional assessment & instruction to ensure that CPL teams support you safely when transferring from a wheelchair, hoist or supporting specific meal time plans. We will discuss with you the need for these services and the cost estimate when you commence with CPL. The preparation and ongoing review of these documents is included free of charge for all Supported Independent Living clients.

**Transfer and Hoists work instructions**

Our support worker teams use individualised transfer documents prepared specifically for needs and requests. CPL’s Allied Health team will prepare these documents after a visit to your home or community based location and assessment of your individual needs.

These services typically take 3 to 5 hours and are charged at the Therapy Service’s hourly rate.

**Specific meal time management plans**

If needed, our support worker teams use individualised mealtime management documents prepared specifically for your needs and requests. CPL’s Allied Health team will visit you to prepare these documents after assessment of your individual needs.

**Training (Allied Health professionals)**

- Workshops available from CPL
  - Costs to be quoted for internal and external interest to host event
- Contact: Debbie Burmester - Senior Speech Pathologist - [dburmester@cpl.org.au](mailto:dburmester@cpl.org.au)

**Mealtime Assistance - 4 hours**

- Knowledge and skills to identify individual client risk and support safe mealtimes for children and adults

\$776 for one presenter (up to 15 people) inclusive of handouts  
 \$1,552 for 1-2 presenters (15-25 people) inclusive of handouts

**Aided Language Stimulation - Full day**

- Knowledge and skills in how to model language using AAC system, and how to develop low technology resources for individual clients

\$1,600 for one presenter (up to 15 people) inclusive of handouts  
 \$3,200 for 1-2 presenters (15-25 people) inclusive of handouts

**Key Word Sign Australia Workshop - Full day**

- Knowledge and skills in the use of key word signing with children and adults with complex communication needs (includes signing sessions)

\$1,600 for one presenter (up to 15 people) inclusive of handouts  
 Currently this training is capped at a maximum of 15 people

CPL presenter costs (does not include printing, stationery or travel)

\$1,500 per day

Lecture fees (does not include travel)

\$193.99 (delivery and preparation) per hour

Supervision (does not include travel)

\$193.99 per hour

Travel time

\$193.99 per hour



Example Breakdown of Packages for Quoting			
Support Type - Standard	Package Size		
<b>Assistance with Daily Life NDIS Cap</b>	<b>\$25,000</b>	<b>\$50,000</b>	<b>\$75,000</b>
Personal Care in your home, Mon – Sun including public holidays – standard level of support	1 hr / day	2 hrs / day	3 hrs / day
<b>Assistance with Social &amp; Community Participation NDIS Cap - Standard</b>			
Community Access 1:1 support – weekday hours between 6am & 8pm, excluding public holidays	<b>\$14,500</b>	<b>\$29,000</b>	<b>\$58,000</b>
	5 hrs per week	10 hrs per week	20 hrs per week
49 weeks: 3 hours community access, .5 hr 1:1 centre based & 3 hours 1:3 centre-based program on a weekday, excluding public holidays	<b>\$13,600</b>	<b>\$40,800</b>	<b>\$68,000</b>
	1 day	3 days	5 days
<b>Improved Daily Living (Allied Health) NDIS Cap</b>	<b>\$4,075</b>	<b>\$7,180</b>	<b>\$13,905</b>
Individual Therapy sessions at CPL centre	Initial assessment plus 1 session / 4 weeks & report	Initial assessment plus 1 session / fortnight & report	Initial assessment plus 1 session / week & report
Group Therapy sessions at CPL centre	1 session / 4 weeks	1 session / fortnight	1 session / week

- (a) Minimum fee is for one (1) hour of support. For periods of support longer than one hour, fees will be based on increments of 15 minutes.
- (b) The standard minimum charge out period for public holidays is four (4) hours, because of employment award provisions. CPL will endeavour to negotiate support timing that complements other support occurring on that day, in order to match the actual fee payable to the period of support actually provided, but cannot guarantee this.

**Goods and Services Tax (GST)**

- GST, where applicable, is additional to the fees detailed above. GST is not charged for support services when invoiced to the individual receiving the services or their carer.

**Delivery and change or cancellation of supports**

- The day, time and type of support can be changed without changing the NDIA service booking as long as the total costs stay the same. The change may reflect penalty rates for week-ends or public holidays or the decision to have group activities or to have therapy provided at home or school rather than at the CPL site. These changes will impact on total direct hours available.
- If there needs to be a change to support times or a scheduled appointment, both parties will endeavour to advise the other party by no later than
  - 2 clear business days’ notice for a support that is less than 8 hours’ continuous duration and worth less than \$1000; or
  - 5 clear business days’ notice for any other support

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This may not be possible in all cases, including where the cancellation is unforeseen or as a result of circumstances beyond the person’s reasonable control.

- There will not be a charge if CPL cancels the supports. There may be a charge up to 90% of the price for cancelled appointment if you cancel support shifts or Allied Health appointments and do not advise CPL as outlined above.

**Other Charges**

- CPL fees do not include expenses that we incur on your behalf in connection with the provision of your supports. We will seek permission to incur these costs before we proceed and will invoice you for these additional costs if appropriate. Examples include unfunded goods and equipment. Additional expenses for activities are your responsibility and are not included in the cost of the supports. Examples include entrance fees, event tickets, food, activity material costs and transport.

**Payment Terms**

- 7 days from date of invoice

**Price Increases**

- CPL fees adhere to the NDIS Price Guide and CPL may apply an increase in prices throughout the duration of this Agreement should the Price Guide change. CPL will include the Temporary Transformation Payment (TTP) in its pricing for attendant care and community participation supports. Please refer to the CPL website (<https://www.cpl.org.au/>)

**Support Worker Rates Guide**

Staff Training	Standard Needs	Complex / High Intensity Needs
Contingence Management Support	<ul style="list-style-type: none"> <li>• Change pads hygienically and note changes in skin condition.</li> </ul>	<ul style="list-style-type: none"> <li>• HLO provides staff training in catheter care, colostomy care, stoma care, uridome use and/or suppositories and bowel plan/medication monitoring I consultation with GP and HLO and customer.</li> </ul>
Diabetes management support	N/A	<ul style="list-style-type: none"> <li>• HLO provide staff training in taking glucose levels and supporting self-administration of insulin injection in consultation with GP.</li> </ul>
Seizure Management Support	<ul style="list-style-type: none"> <li>• First Aid.</li> </ul>	<ul style="list-style-type: none"> <li>• HLO provide staff training in special medication administration in consultation with GP.</li> </ul>
Hoist transfers	<ul style="list-style-type: none"> <li>• Covered in manual handling training.</li> </ul>	<ul style="list-style-type: none"> <li>• AHP provide staff training and transfer docs from AHP team specific to client.</li> <li>• If 2<sup>nd</sup> person required for transfer the 2<sup>nd</sup> person will be charged for minimum engagement period.</li> </ul>
Behaviour Support	<ul style="list-style-type: none"> <li>• Covered in induction.</li> </ul>	<ul style="list-style-type: none"> <li>• Additional training in following a Behaviour Support Plan developed in association with AHP/HLO/external professionals.</li> </ul>
Meal time management	<ul style="list-style-type: none"> <li>• Best postures and textures.</li> </ul>	<ul style="list-style-type: none"> <li>• HLO/SP provide staff training in oral or PEG feeding, gastro care plan and</li> </ul>

	<ul style="list-style-type: none"> <li>Following mealtime management plan or diet guidelines</li> </ul>	mealtime support plan developed by HLO and/or SP and GP and customer.
Personal Care and domestic support	<ul style="list-style-type: none"> <li>Covered in induction.</li> </ul>	<ul style="list-style-type: none"> <li>Additional training and / or extra intervention from SF/HLO/AHP in staff induction</li> </ul>
Pressure Care	<ul style="list-style-type: none"> <li>Monitoring skin integrity and reporting changes as per pressure area and skin integrity care plan.</li> </ul>	<ul style="list-style-type: none"> <li>HLO provides training in pressure care preventative measures and higher level of monitoring for high risk clients. Liaison with wound care and community nursing following wound management plans.</li> </ul>
Respiratory Health	<ul style="list-style-type: none"> <li>Administration of preventative asthma medication and First Aid.</li> </ul>	<ul style="list-style-type: none"> <li>HLO provides staff training in support with oxygen, suctioning, sleep apnoea equipment.</li> </ul>
Pressure stocking applications	<ul style="list-style-type: none"> <li>Application of TEDS and “over the counter” pressure stockings.</li> </ul>	<ul style="list-style-type: none"> <li>Specially prescribed pressure stockings by OT/GP/HLO that require application training and monitoring of staff postures.</li> </ul>
Assisting clients with Medication Administration	<ul style="list-style-type: none"> <li>4 hours training.</li> </ul>	<ul style="list-style-type: none"> <li>Higher level may be introduced in the future.</li> </ul>
Support with communication aids	<ul style="list-style-type: none"> <li>Induction training in communication techniques.</li> </ul>	<ul style="list-style-type: none"> <li>SP provides specific training to staff to optimise use and are of complex communication devices.</li> </ul>
Palliative Care	N / A	<ul style="list-style-type: none"> <li>Implementation of individualised care and support plan for client and family developed in consultation with community nursing and GP.</li> </ul>