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# STATEMENT

## CPL's response to COVID-19

The health and wellbeing of our clients and our employees remains CPL's number one priority. In response to the evolving COVID-19 situation, CPL has implemented a number of preventative measures to manage the risk of transmission for our clients and employees.

CPL established a COVID-19 Working Group in February, which now meets daily to assess the situation and make decisions in line with Business Continuity Plans. All decisions made by the Group are aligned to other disability providers and, where appropriate, consistent with infections disease control plans of the aged care sector.

As the Working Group makes decisions relating to our workforce or our clients, these are communicated through a number of channels including website, email and text message. This ensures any urgent updates or changes can be received and implemented as quickly as possible.

Given the regularity of face-to-face contact many of our staff have with clients, we have extended the Government's directive relating to travel restrictions. On top of the imposed self-isolation ban from 16 March, any CPL employee who returned from overseas from Friday 13 March must not work directly with clients for 14 days.

Staff have also been provided with directives about cleaning of service sites, houses and Supported Independent Living (SIL) locations; and we have placed restrictions on unnecessary visitation to all CPL sites, with greater restrictions on higher-risk shared accommodation settings. Each of these has been guided by industry best practice.

We have strengthened our access to and storage of personal protective equipment (PPE). This includes masks, gloves, aprons and disinfectant products. This equipment is imperative to many of the roles within our business and will be distributed as efficiently as possible.

Overall, we continue to liaise with Queensland Health, the National Disability Insurance Agency (NDIA) and other relevant stakeholders to ensure people with disability are included and prioritised in broader health planning.

CPL will continue to update our clients, employees and stakeholders throughout the COVID-19 situation when necessary.

milestones

