

# Preventing the spread of Coronavirus (COVID-19)

If you suspect a client has symptoms of COVID-19

1

Contact your supervisor  
and the person's family

2

Contact the local home  
doctor service, ensuring  
you advise them of the  
symptoms over the phone

3

If appropriate and  
available, place a mask on  
the person

4

Isolate the person in their  
bedroom with the door  
closed

5

Explain to the person  
what you are doing and  
why. Tell them when you  
will return and how a staff  
member can be contacted  
for support. Conduct  
regular checks

6

Any person entering the  
room before medical  
attention is available and  
a diagnosis has been  
received should take  
personal precautions  
including mask (if  
available) and gloves

7

Isolation should  
discontinue if there is no  
diagnosis of Coronavirus  
and the person returned  
to their normal routine  
and activities once well