cpl
Together, we can

Questions to ask about your NDIS plan

If the NDIA contacts you about your NDIS plan, it's important to understand what's being proposed. They will be wanting to talk about possible changes to your current plan/supports. These questions can help you get the information you need.

A few tips:

Take notes. Write down what you're told and who you spoke with.

Ask for information in writing. You can also request information in a format that's accessible to you.

Know your options. If you disagree with an NDIA decision, you may be able to request a review. Time limits can apply.

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1 Why is the NDIA contacting me?

- ☐ Is this a plan review, reassessment or renewal?
- ☐ Will I receive a new plan?
- ☐ When will any changes happen?

Remember: If you're not ready to discuss your plan, ask to arrange another time. You can also ask for a face-to-face meeting.

2 Will my funding be different?

- ☐ Will my funding increase, decrease or stay the same?
- ☐ Which supports or funding categories are affected?
- ☐ Are any of my existing supports protected from the changes?

3 What do I need to do next?

- ☐ Will I need to change any of my current supports?
- ☐ What about my work/job?
- ☐ Do I need to make any changes right now?
- ☐ Who can I contact if I have questions?

We're here to help.

If your NDIS plan changes and you're unsure what it means for your supports, talk to our team. We can help you understand the next steps.

cpl.org.au/NDIS-updates

TM2231